



Banner Life Insurance Company
Attention: Retirement Services
3275 Bennett Creek Avenue
Frederick, Maryland 21704
800-664-6129
www.LGAmerica.com

BANNER LIFE INSURANCE COMPANY PRIVACY POLICY

Your privacy is important to us.

Our corporate policy.

Your privacy is important to us. At Banner Life Insurance Company ("Banner"), we understand that the information you provide to us or we collect about you is private.

This privacy notice is provided to you so that you will understand what Banner does with your personal information provided to us and the measures we take to protect your privacy.

Who has access to customer information?

The information that is provided to us is used for Banner purposes only. Banner employees have access to your information, and are authorized to review it, only for the purposes of carrying out their official duties and responsibilities. Banner employees are required to keep customer information confidential.

Why does Banner collect and maintain information?

As a regulated insurance carrier, Banner is required by state laws and regulations to collect and maintain certain information about its customers. The information we collect also enables us to provide you with the services that meet your individual needs and to provide you with the high level of customer care that you have come to expect from Banner.

What type of information does Banner collect and maintain?

Banner collects and maintains various types of information about its customers. The types of information we collect and maintain about you may include:

- Information such as your name, address, telephone number, date of birth, and Social Security Number.
- Information about your transactions with Banner, such as payment history.
- Information from non-affiliated third parties about your medical, employment, income history and banking relationships
- Information about you that may be derived from your visits to Banner's website.

Does Banner disclose customer information to, or share customer information with, outsiders?

Banner does not disclose any non-public personal financial or any non-public personal medical information about our customers or former customers to anyone, except as permitted or required by law. It is Banner's current policy not to disclose customer information to, or share customer information with other businesses for marketing purposes.

If this policy should change, Banner will notify you by mail, and you will be given an opportunity to request that your information be not be disclosed to, or shared with, other businesses for marketing purposes.



How can I contact Banner if I have privacy questions?

If you have any questions about the privacy of your information, you can contact the Retirement Services Customer Service Department by:

Mail: Banner Life Insurance Company
Attention: Retirement Services
3275 Bennett Creek Avenue
Frederick, Maryland 21704

or

Email: retirementservices@lgamerica.com

or

Phone: Toll free: 800-664-6129
Direct: 301-810-4845
Fax: 301-810-4889

Banner is in the business of maintaining long-term relationships, and we know there is no quicker way to lose trust than to misuse information.